

QUALITY POLICY

Premiumfocus Nautilus Ltd is committed to provide world class maritime security services.

The Company is organized so as to meet in priority all needs in the field of maritime transportation in unsafe sea areas by confronting international piracy and protecting the clients' crew and vessels.

The objectives of the Premiumfocus Nautilus Ltd are:

- To provide quality professional maritime security services to all type of merchant vessels (cargo, tankers, etc.), cruise liners and/or yachts, using experienced and appropriately selected personnel.
- To gain prestige and credibility in the market working under the rules of morality and law, and adhering to international rules and conventions.
- To cooperate in good faith with all partners, maintaining excellent relationship with them
- To continually improve its performance through a systematic quality control of the services provided.
- To gain credibility and prestige among its customers by providing those quality services that will fully satisfy them.
- To contribute positively to the community of Private Security Companies, by the worthy representation of the sector, within the maritime industry.
- To create an excellent spirit of cooperation among its employees by providing appropriate incentives and working conditions, achieving thus maximum performance.

The above are achieved through:

- The ongoing analysis and planning for compliance with the needs and expectations of the interested parties affecting or having impact by the company's activities.
- The establishment and close observation of specific quality objectives.
- The acknowledgement and disposition of all the required resources and means to ensure the uninterrupted productivity and effective operations of the company.
- The creation of a technologically advanced, professional and suitable work environment.
- Maintaining the high standards of our staff.
- The continuous evaluation and unceasing observation of crucial parameters and processes as to guarantee the quality and security of our facilities, services and personnel and
- The adoption of the ISO 9001:2015 Standard's requirements in the Management System.